# ErnieApp

Isabella de Michelis | CEO and founder ErnieApp Ltd European Commission Workshop @ Lisbon Web-Summit 2019 – Nov 6 2018

Next Generation Internet - The view point of a start-up

# Who's Ernieapp

- Company founded in 2017 (ex Qualcomm, Cisco Sr Exec)
  - → Small team (< 10), highly qualified (PhD)
- Consumer app launched on Google Play on 20 Oct 2018
  - → two sided (privacy free + monetization freemium)
- Product designed around GDPR most stringent legal basis requirement
  - → "user express consent"
  - → gamification embedded in app.
- Business friendly + consumer centric
  - → Scalable from day one.
- Business model → Incentive based, multiple use cases addressable
  - → from consumer internet to SaaS → IoT to → AI

# The start-up perception

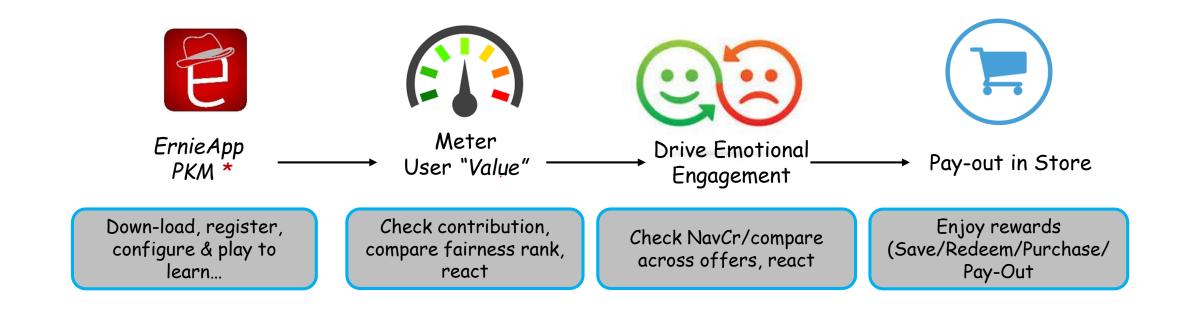
- "Free and Open Internet" model as we know it's close to implode (e.g. abuses, excesses, market power concentration, capital concentration, barriers to entry for new entrants....)
- High risk to have innovation stifled
- Dominance and oligopolies creates exclusion and lower consumer welfare by lowering consumer choice
- User data as "input" is too critical to innovation cycle to stay in "tech stack boundaries"
- Market forces however remain a better regulator than governments
- Public policies have merits in "orienting" industry trends and design frameworks favorable to investments, innovation, jobs growth
- Commission work on Next Generation Internet welcome!
- We trust industry will take on the challenge and contribute positively as investments and ROI at stake is massive

# The start-up view point

### Leverage user power & engagement to grow digital value

- Acknowledge that "data" is king but privacy is too!
- Elevate user awareness around what create vs destroy value on line and their value
- Make solution easy to use by consumers, including non digitally skilled
- Introduce the notion of Right to Monetize in consumer habits
- Ground user express consent as basis for all data supply demand transactions
- Shake the status quo by accelerating user behavioral change
- Let users be opportunistic but have tactics and strategies coordinated as a group;
- Reward early businesses adopters (certification)
- All "collection points" included -> not limited to smartphones/tablets (and PII)

## Engage users through Emotions and Knowledge



<sup>\*</sup> PKM = Privacy Knowledge Manager

## A new incentive-based ecosystem





Companies to start seriously acquiring consent (getting certified) and incentivize users



New model applying (horizontal)

Data reusability

**Data Portability** 

Right to Monetize

Less Data

Better Data

Consented & Certified Data



Consumers participate in revenue sharing model and contribute to value creation

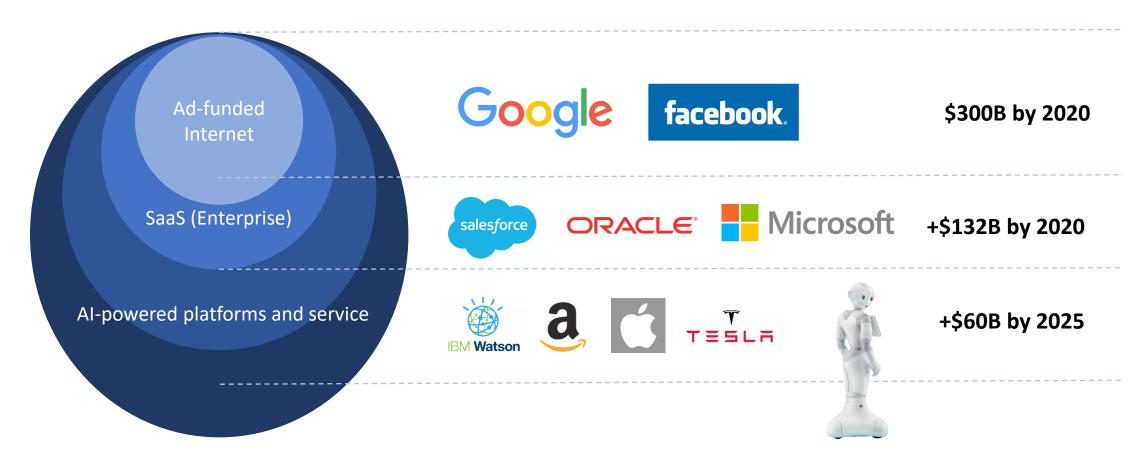
Companies need to compete harder to win persistent consumer participation

New competition field

#### Next Generation Internet?

- Consumer centrality (people's at the heart)
- Fair distribution of gains drives further growth
- Data flow "openness" model (re-usability and portability) desirable
- Certification of user express consent (desirable)
- Blow boundaries between real and digital economy
- Blow boundaries between GDPR and ePrivacy consent requirements
- Blow boundaries between consumer internet/SaaS and IoT / AI-Robotics regulatory framework -> common principles welcome

#### Numbers at stake



<sup>\*</sup> Data subjects are individuals and or legal persons

Worldwide revenue forecasts. *Sources: Statista, Tractica* 

### Thank You

## Happy to take your questions

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